

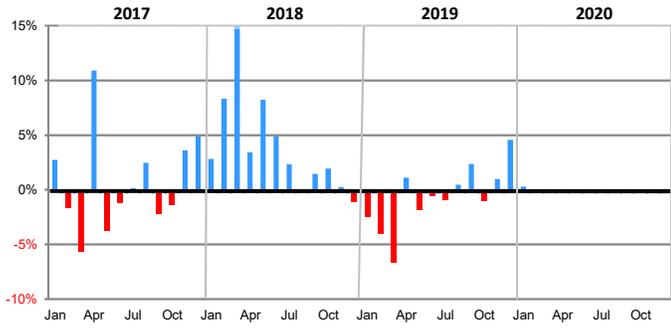


# The United States National Tourism Office Travel & Tourism Dashboard

The U.S. Department of Commerce, Department of Homeland Security, and Department of State prepare this dashboard to provide performance indicators for international travel to the United States and travel facilitation programs.

## International Travelers to the USA

(% change same month previous year)

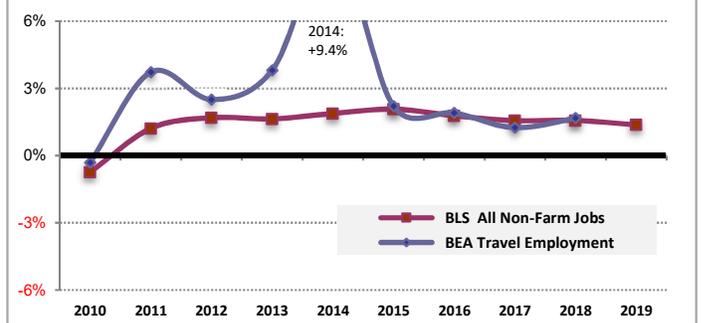


Sources: Department of Homeland Security I-94 record of arrivals; Statistics Canada; Mexico's INEGI organization.

Notes: International traveler volume excludes day trips, and for countries requiring visas, includes visitors traveling on one of 19 specific visa types. March and April changes reflect changes in the timing of Easter / Passover.

## EMPLOYMENT: Travel Industry vs. All Industries

(annual change rate)

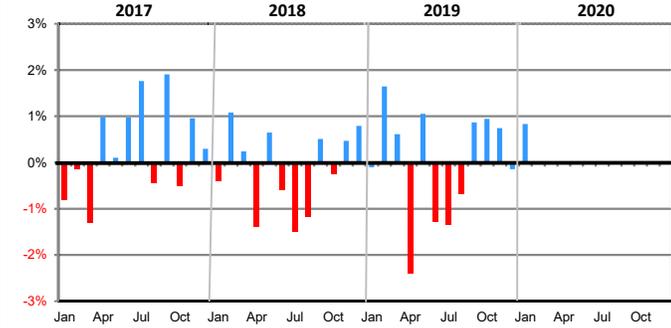


Sources: U.S. Department of Commerce, Bureau of Economic Analysis (travel employment); U.S. Department of Labor, Bureau of Labor Statistics (all industries).

Notes: BEA Travel Employment is total travel employment (direct employment plus indirect employment) on a full-time equivalent basis reflecting persons. BLS All Non-Farm Jobs reflects jobs and thus multiple counting of persons having more than one job.

## International Traveler Spending in the USA (exports)

monthly change rate of annualized/seasonally-adjusted data

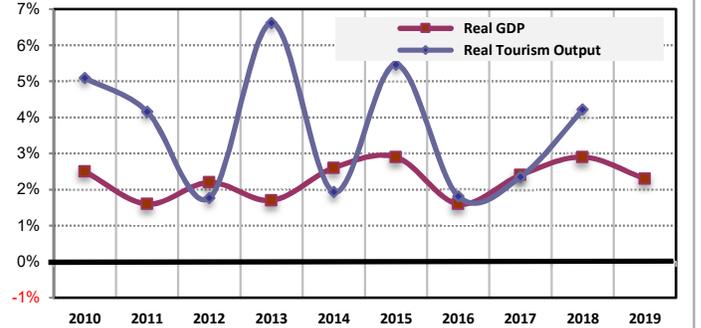


Source: U.S. Department of Commerce; Bureau of Economic Analysis.

Notes: Spending includes both spending within the USA and passenger fares to travel to the USA on U.S. carriers (both exports).

## OUTPUT: Travel Industry vs. All Industries

(annual change rate)

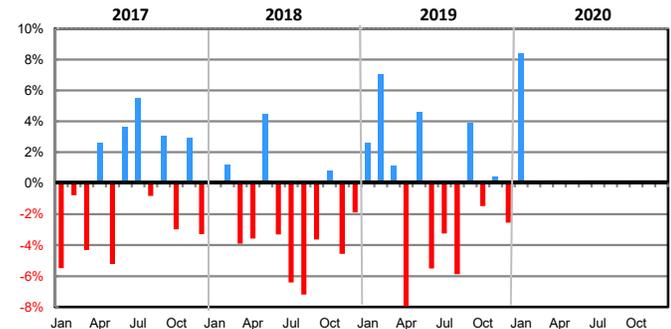


Source: U.S. Department of Commerce, Bureau of Economic Analysis.

Notes: Both output measures are subject to revision. Real Tourism Output includes direct plus indirect tourism output.

## Travel Trade Balance

monthly change rate of annualized/seasonally-adjusted data

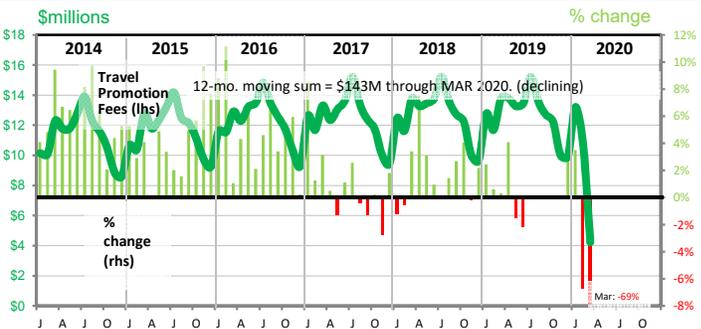


Source: U.S. Department of Commerce; Bureau of Economic Analysis.

Notes: Spending includes spending within the USA + passenger fares to travel to the USA on U.S. carriers.

## ESTA Travel Promotion Fees Collected

(lhs: \$millions; rhs: % change same month previous year)



Source: U.S. Department of Homeland Security; Customs and Border Protection.

Notes: Fees reflect the \$10 portion of the \$14 ESTA application fee per traveler for approved applications ("Adjusted Travel Promotion Classification").

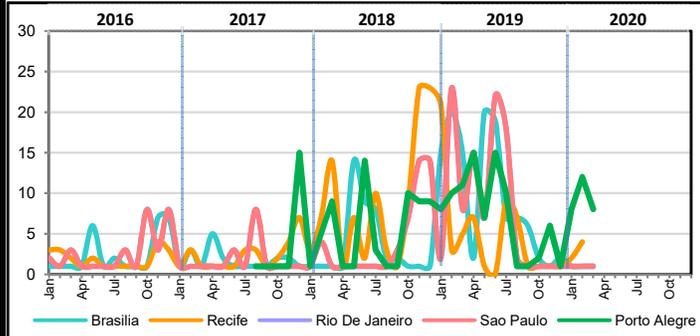
# The United States National Tourism Office

## Travel & Tourism Dashboard

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### Visa Interview Wait Time: BRAZIL

(days)

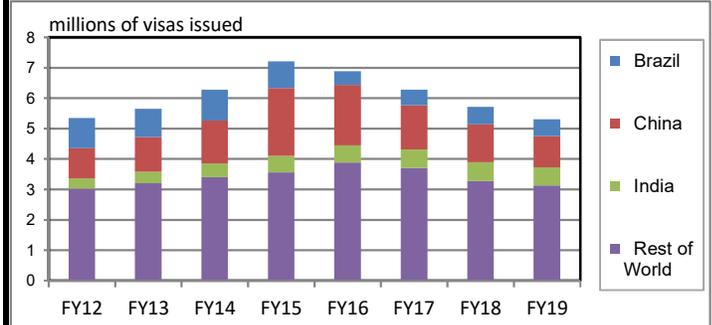


Source: U.S. Department of State; Bureau of Consular Affairs.

Notes: See note at the bottom of this page for an explanation of visa interview wait time.

### B1/B2 Short-Term Tourist and Business Travel Visas Issued

(number of B1/B2 travel visas issued in fiscal year in China, Brazil, India, and the remainder of visa-issuing posts worldwide)

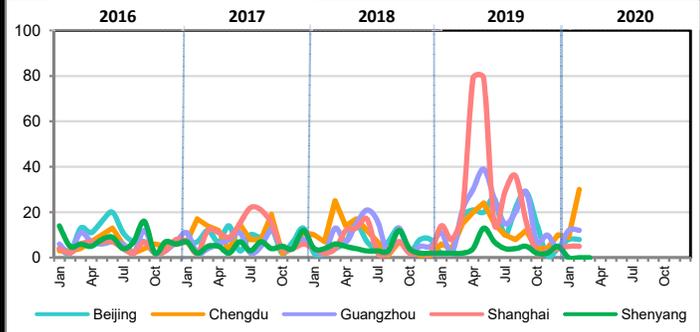


Source: U.S. Department of State; Bureau of Consular Affairs.

Notes: The graph above represents the number of B1/B2 visas issued in fiscal years 2012–2019 in China, Brazil, India, and worldwide.

### Visa Interview Wait Time: CHINA

(days)

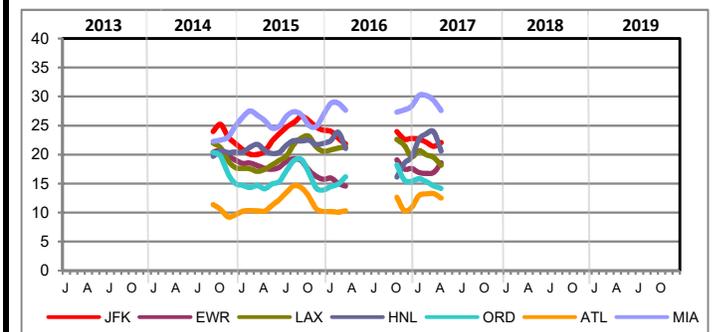


Source: U.S. Department of State; Bureau of Consular Affairs.

Notes: See note at the bottom of this page for an explanation of visa interview wait time.

### International Arrivals Processing Times by Port of Entry

(3-month moving average (unweighted), in minutes)

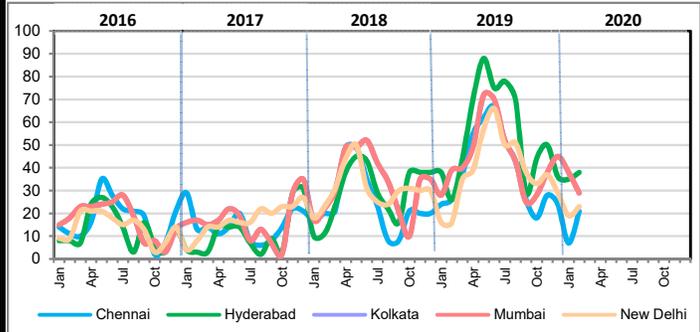


Source: U.S. Department of Homeland Security; Customs and Border Protection.

Notes: CBP recommends travelers consult the CBP website [http://www.cbp.gov/xp/cgov/travel/wait\\_times/](http://www.cbp.gov/xp/cgov/travel/wait_times/) for relevant information about wait times.

### Visa Interview Wait Time: INDIA

(days)

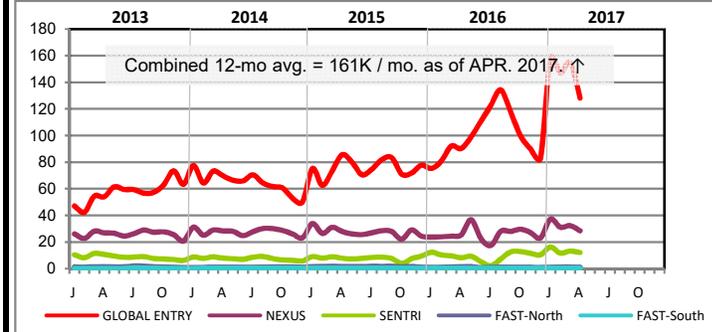


Source: U.S. Department of State; Bureau of Consular Affairs.

Notes: See note at the bottom of this page for an explanation of visa interview wait time.

### Trusted Traveler Programs Enrollment Applications

(number applications by month; 000s)



Source: U.S. Department of Homeland Security; Customs and Border Protection.

**NOTE:** Interview wait time data is a monthly snapshot of the wait time on the latest available day of the month. Wait times present in this graph do not reflect current interview wait time at these posts, nor are reflective of an average wait time at these posts. Interview wait times vary weekly, or multiple times per week, depending on post management of interview appointment slots, staffing, demand, resources, or events that require consular section resources to be redirected to the provision of assistance to American citizens.

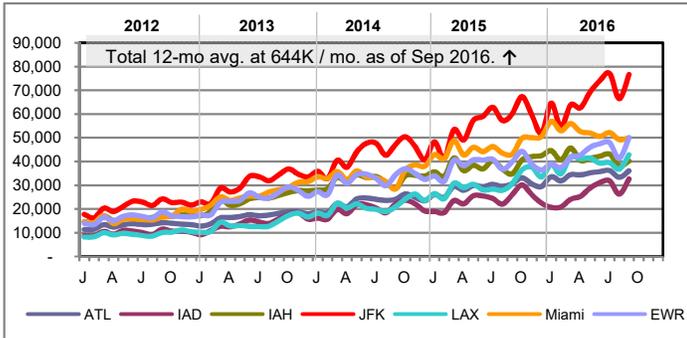
# The United States National Tourism Office

## Travel & Tourism Dashboard

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### Trusted Traveler Program Airport Kiosk

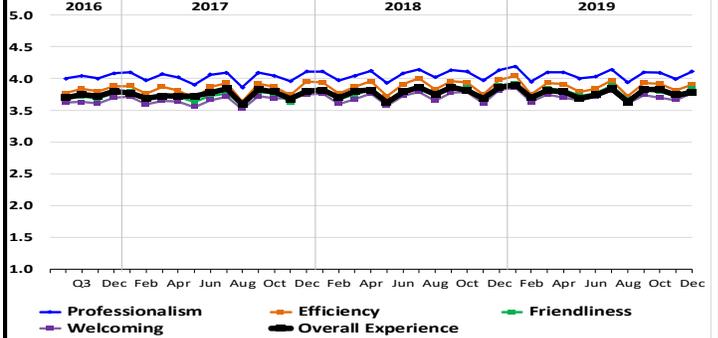
(number of travelers using kiosk by airport)



Source: U.S. Department of Homeland Security; Customs and Border Protection.

### Airport Experience Ratings of Passport Control Personnel

(mean average: 1=poor, 2=below average, 3=average, 4=good, 5=excellent)



Source: U.S. Department of Commerce; International Trade Administration; National Travel and Tourism Office. *Survey of International Air Travelers* (ongoing).  
Please rate your entry experience at the airport where you entered the U.S.

### Travel Forecast

(% change previous year)

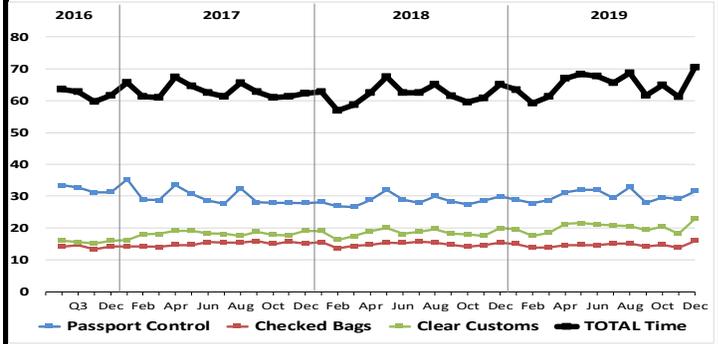
		Total USA	Brazil	China	India
Actual	2015	3.3%	-2%	18%	17%
Actual	2016	-2.1%	-24%	15%	4%
Actual	2017	0.7%	11%	4%	7%
Actual	2018	3.4%	16%	-6%	7%
Actual	2019	-0.6%	-5%	-5%	7%
Forecast	2019	-1.0%	0%	-5%	4%
Forecast	2020	2.0%	2%	1%	7%
Forecast	2021	2.8%	4%	4%	6%
Forecast	2022	3.0%	4%	5%	5%
Forecast	2023	3.1%	3%	6%	5%
Forecast	2024	3.2%	4%	6%	5%

Source: U.S. Department of Commerce, National Travel and Tourism Office. October 2019.

Notes: The travel forecast is prepared annually in October.

### Airport Processing Times

(mean average in minutes)



Source: U.S. Department of Commerce; International Trade Administration; National Travel and Tourism Office. *Survey of International Air Travelers* (ongoing).  
About how long did it take you to a) clear passport control; b) get your checked bags; c) clear customs? 'Total time' is calculated as the sum of the three mean averages.

### Airline Capacity (available seats)

(% change previous year)

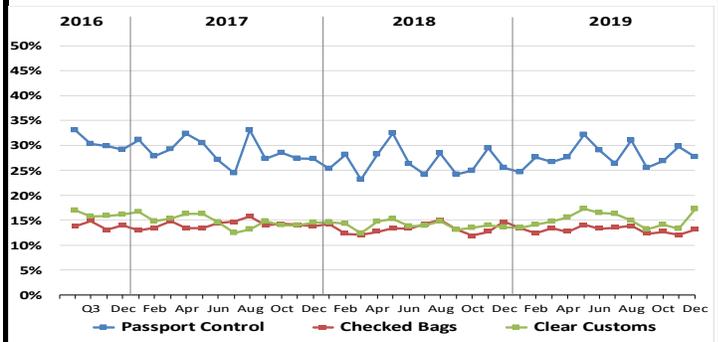
	Brazil	China	India	S. Korea	Japan	UK	Germany	France
2019-09	-9%	-7%	-8%	-5%	0%	0%	-4%	5%
2019-10	-7%	-9%	-3%	-2%	0%	-2%	1%	6%
2019-11	-7%	-6%	3%	-1%	0%	1%	6%	0%
2019-12	-11%	-1%	8%	7%	-1%	1%	3%	-1%
2020-01	-14%	-6%	14%	10%	0%	-5%	3%	2%
2020-02	-12%	-76%	17%	9%	0%	-1%	6%	9%
2020-03	-34%	-90%	-19%	-47%	-22%	-22%	-45%	-30%
2020-04	-85%	-76%	-65%	-67%	-75%	-73%	-74%	-73%
2020-05	-18%	-56%	-9%	-5%	-6%	-5%	-4%	3%
2020-06	3%	-39%	-3%	2%	5%	-1%	6%	12%
2020-07	8%	-25%	27%	3%	6%	-3%	7%	9%
2020-08	7%	-23%	46%	1%	6%	-2%	11%	10%
2020-09	6%	-17%	6%	2%	6%	0%	12%	11%

Source: U.S. Department of Transportation; Airline Data, Inc. (2020-03-31)

Notes: Airline capacity reflects the planned total seat capacity airlines expect to offer in the upcoming months for direct flights. Change in seat capacity is subject to normal changes in supply and demand and country-to-country air agreements. Forecasted months have purple-colored shading.

### Airport Processing Times Assessments

(% stating processing wait time for component was "long")



Source: U.S. Department of Commerce; International Trade Administration; National Travel and Tourism Office. *Survey of International Air Travelers* (ongoing).  
How would you describe your wait time--short, reasonable, or long?